



Customer Feedback Form

Thank you for visiting Hands TheFamilyHelpNetwork.ca. We value all of our customers and strive to meet everyone's needs. Please tell us the date and time of your visit:

Date: Time:

Did we respond to your customer service needs today?

Yes

No

Was our customer service provided to you in an accessible manner?

Yes

Somewhat

No (please explain)

Did you have any problems accessing our goods and services?

Yes (please explain)

Somewhat (please explain)

No

Please add any other comments you may have:

Customer Contact information (optional)*:

If you would like to share your comments, suggestions or if you have any questions about the provision of our goods or services to people with disabilities and wish to speak to a staff member, please contact Hands by telephone 1.800.668-8555 ext 1275, or 1.800.668.8555, through TTY (Bell IP Relay), or by email at nbester@handstfhn.ca.

Our accessibility policies are posted on our company website. If you would like a hard copy of our accessibility policy Hands will be pleased to provide you a copy.



Thank you,
Management

*Please note: There may be privacy implications for organizations collecting personal information. Providers should seek their own legal advice regarding the privacy implications of collecting personal information in this manner.